

**nuwave**  
powered by  **ipilot**



**zoom**phone

 **webex**  
by **CISCO**

 Microsoft Teams

SEPTEMBER 2023

**nuwave**

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# NUWAVE Communications


## PROVEN EXPERIENCE & RELIABILITY





As a Global Voice Carrier, **NUWAVE has 20+ years of experience** delivering communications services to customers worldwide and developed **iPILOT** - an **Award-Winning SaaS Platform** to manage and deploy NUWAVE's hosted Direct Routing Service for Microsoft Teams.

 **CLOUD VOICE**  
Carrier-Grade, Cloud Voice for BOTH Operator Connect and Direct Routing

 **TEAMS SMS**  
Send Texts, images and more with Business Texting for MS TEAMS

 **FAX INTEGRATIONS**  
On-Prem and Cloud Fax Integrations for your Cloud Voice Solution

 **iPILOT AUTOMATION**  
First in class, voice automation, provisioning, and management platform

 **CALL RECORDING**  
Compliance Call Recording with AI integrations and scripting

 **ANALOG INTEGRATION**  
Whether you have on-prem or analog devices, iPILOT has solutions for your needs

 **Microsoft Solutions Partner**  
Modern Work  
  
Specialist  
Calling for Microsoft Teams Meetings and Meeting Rooms for Microsoft Teams

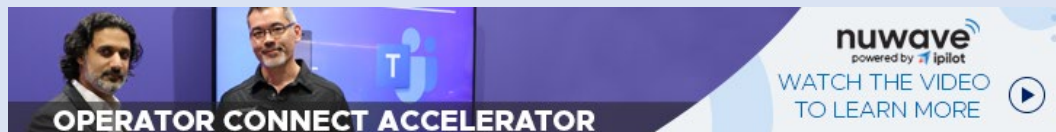
 **webex by CISCO**  
  
Certified Calling Provider

**zoom**  
Authorized Distributor

### Why NUWAVE?

- ✓ No Onsite Hardware, reduced CAPEX. Only an Internet Connection is Required.
- ✓ 1 to 1 Connect to Microsoft via Azure Peering Services
- ✓ Deployment Support with dedicated Porting and Engineering Specialists
- ✓ Reduce Deployment Costs and Timelines by using the iPILOT Self-Service Portal

### A Few of Our Partners:



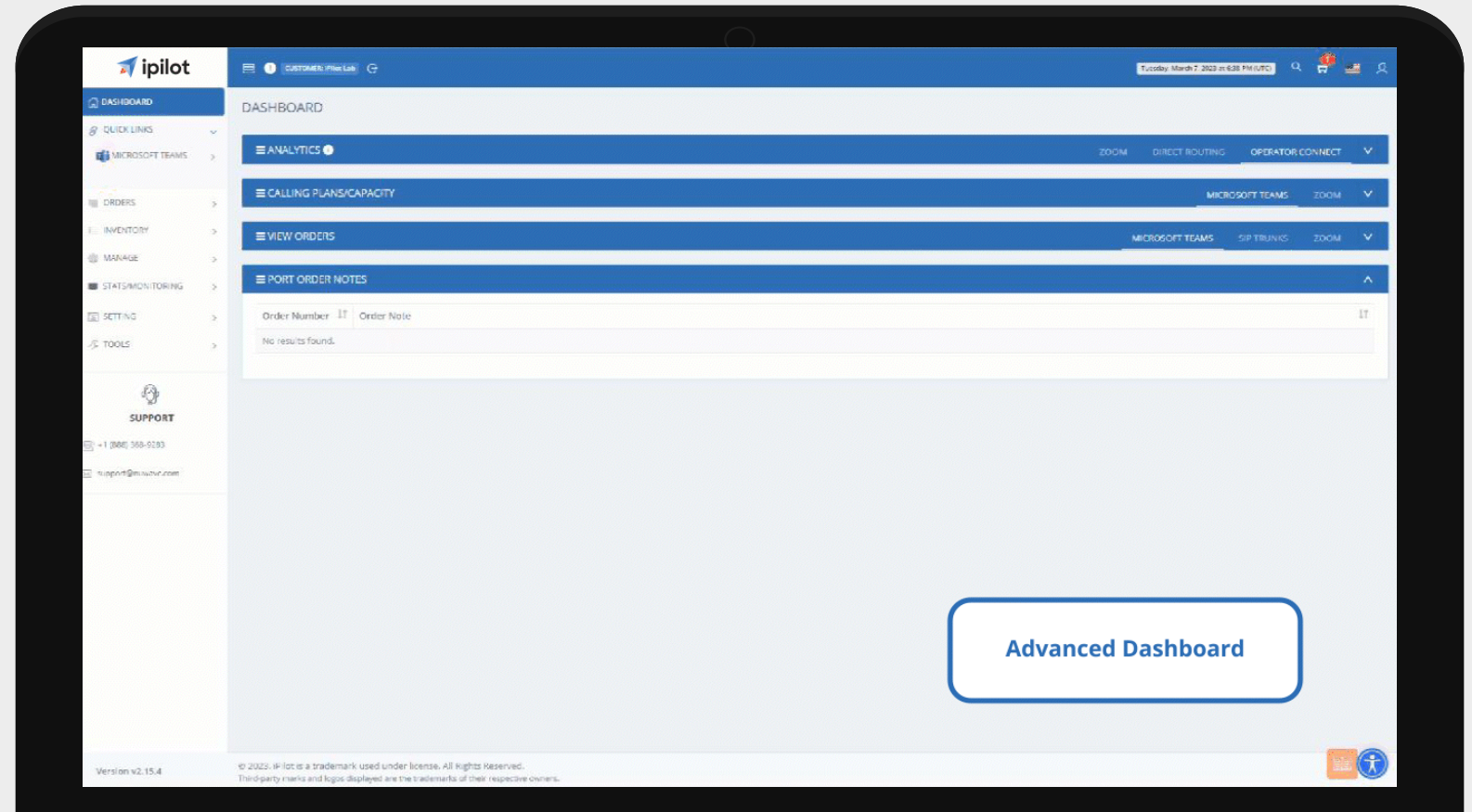


# An Advanced Microsoft Teams Management Platform

Easy to manage,  
White-label ready

iPILOT is a cloud-based platform that delivers comprehensive provisioning and lifecycle management capabilities for Microsoft Teams users.

iPILOT enables efficient deployment of Microsoft Teams & SIP through quick provisioning, capacity management and analytics for enterprises, carriers, and cloud service providers



Migration



### Migration Tools

Easy to use Migration tools for Migrating from or to different systems.

- Legacy PBX to Microsoft Teams
- From Direct Routing to Operator Connect
- Operator Connect to Direct Routing

Planning



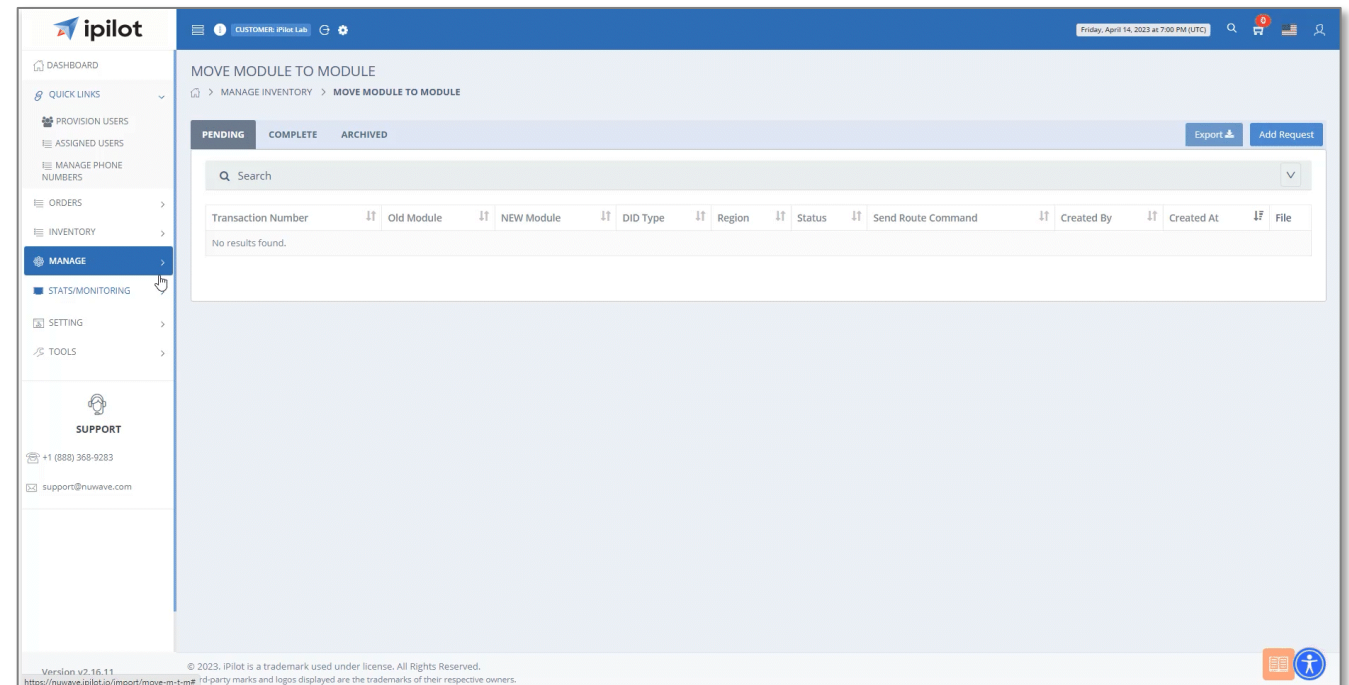
Automation



Analytics



## Migration tools



## Disaster Planning:

Migration



### Planning

Versatile Disaster Plans with flexibility to mitigate multiple forms of outages for customers. Built in PBX Assessment tools to efficiently plan your migrations.

- PBX Assessment
- Disaster Planning
- Account Provisioning Staging
- Phone Number Self-Service Porting

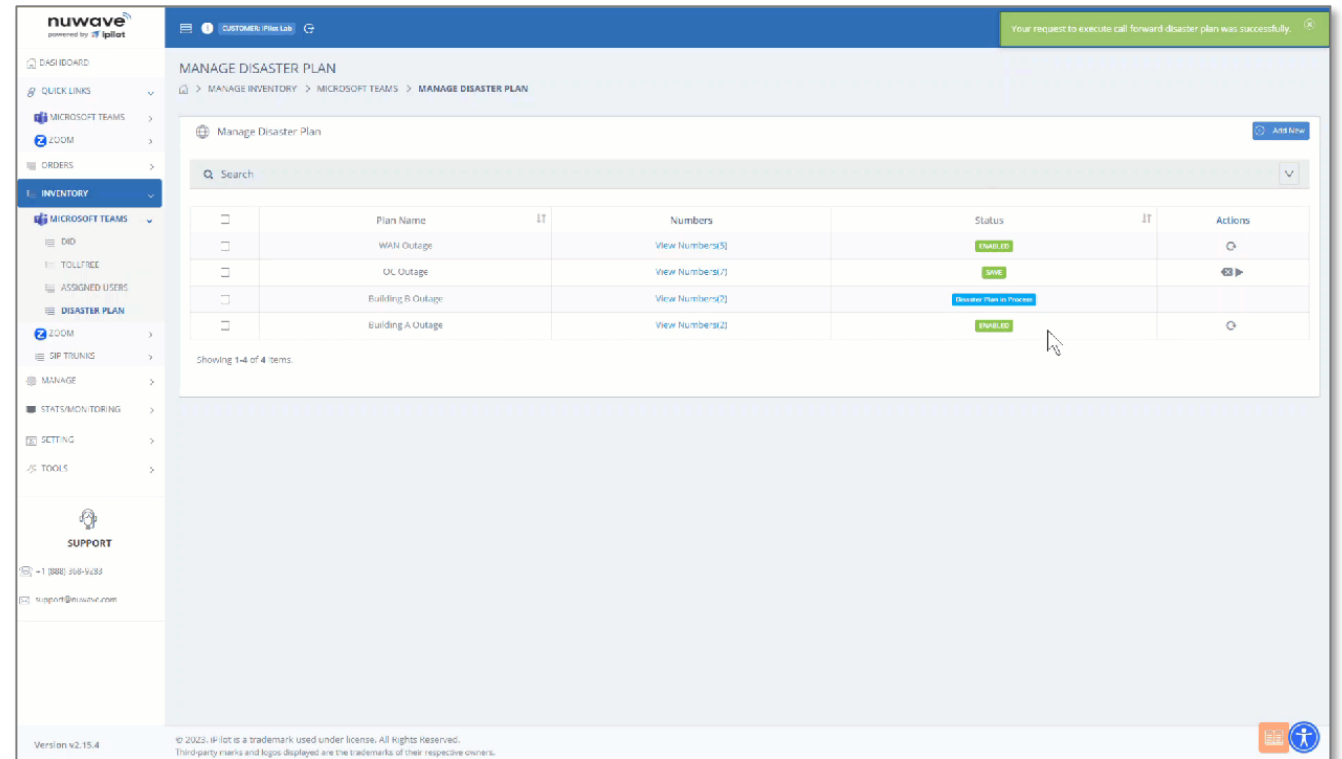
Planning



Automation



Analytics

| Plan Name         | IT | Numbers         | Status                    | IT | Actions |
|-------------------|----|-----------------|---------------------------|----|---------|
| WAN Outage        |    | View Numbers(5) | ENABLED                   |    | ⊙       |
| OL Outage         |    | View Numbers(7) | SAVE                      |    | ⊙ ▶     |
| Building B Outage |    | View Numbers(2) | Disabled Plan in Progress |    |         |
| Building A Outage |    | View Numbers(2) | ENABLED                   |    | ⊙       |

Showing 1-4 of 4 items.

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Migration



Planning



Automation



Analytics

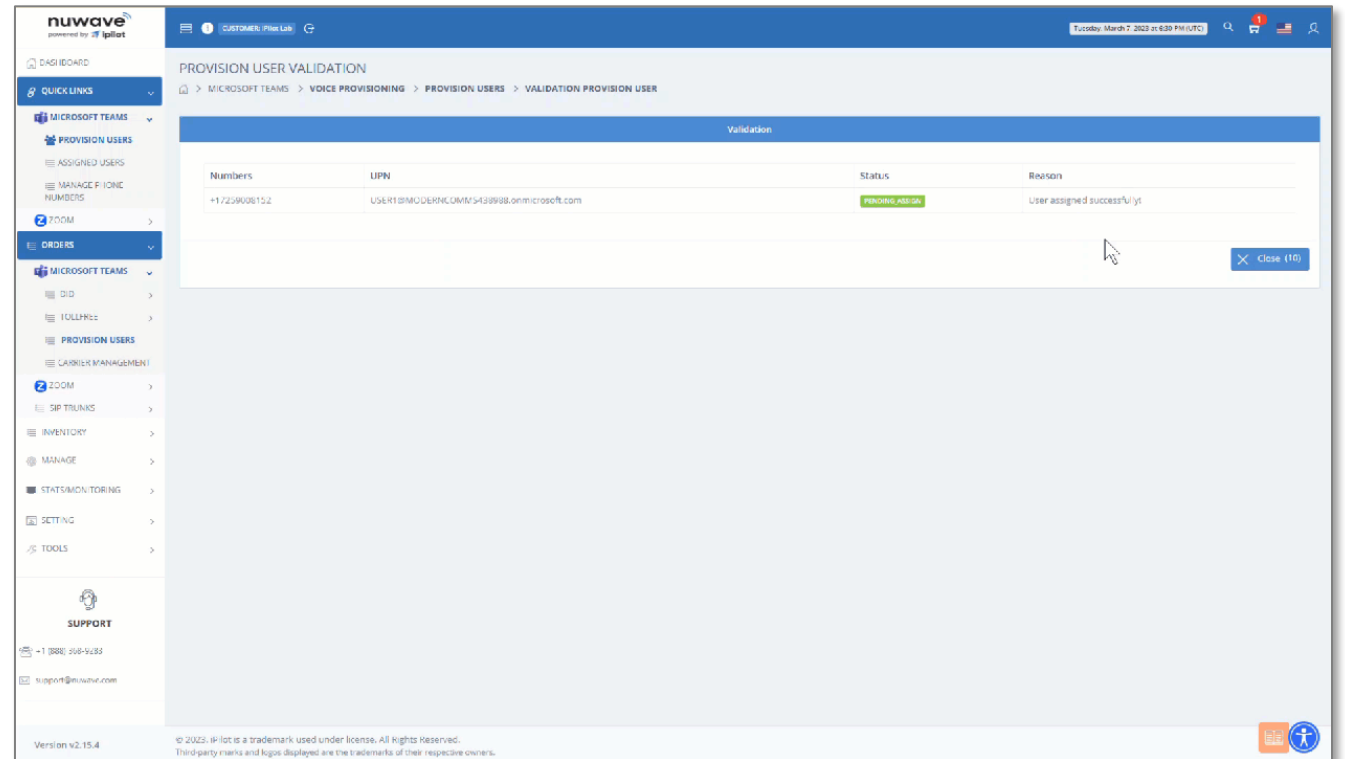


## Automation

End-to-end communications management platform that is unmatched in the industry with its high level of service availability and support.

- Number activation
- Direct Routing Tenant Configuration
- Bulk Phone Number Assignment
- MACD for Teams Voice
- Carrier Management
- iPILOT Controlled Operator Connect
- Phone Number Assignment

## Provisioning:



| Numbers     | LIPN                                   | Status         | Revision                   |
|-------------|--|----------------|----------------------------|
| +1239008152 | USER1@MODERNCOMM543998.onmicrosoft.com | PENDING ASSIGN | User assigned successfully |

Migration



Planning



Automation



Analytics

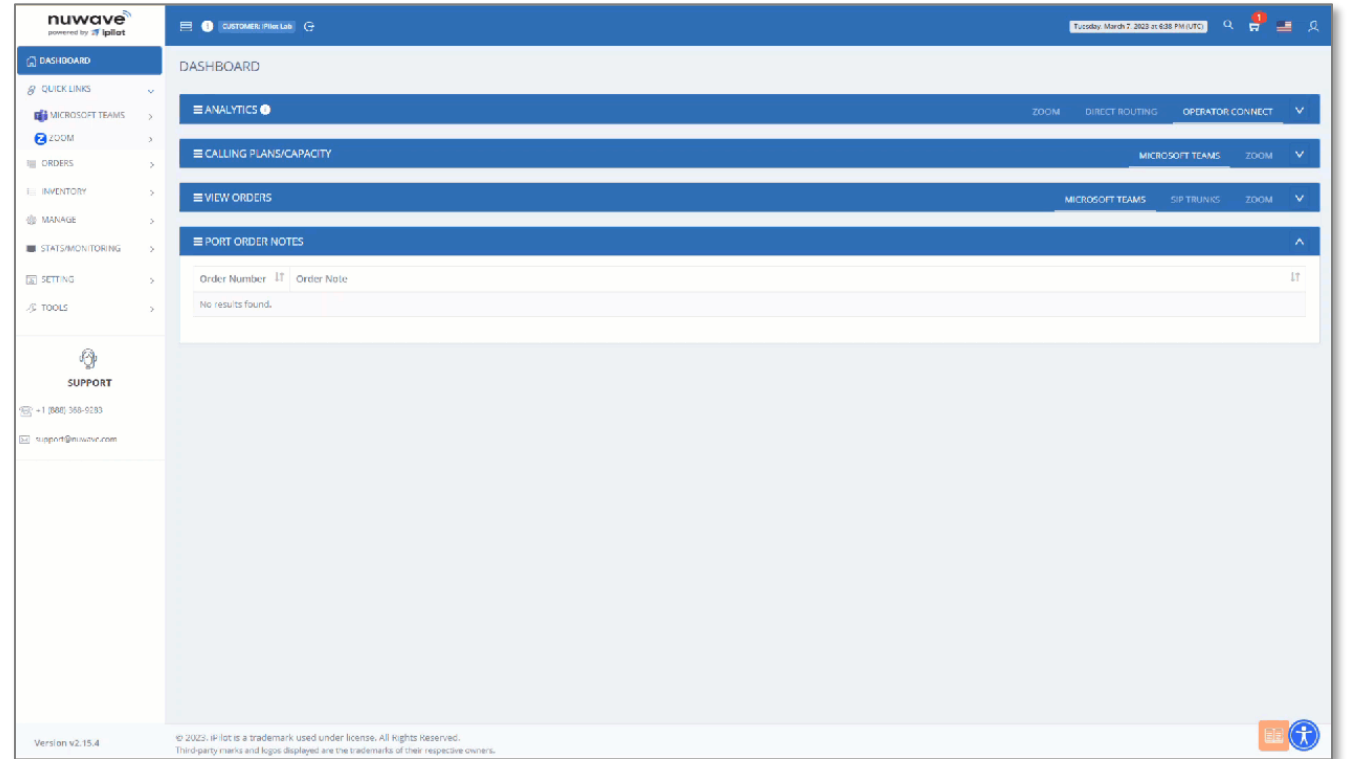


## Analytics

Full-service analytics and reporting features, including:

- Quality of service reports
- Call logs
- Call Data Records
- Call quality dashboard
- Error Status reporting

## Analytics:



The screenshot shows the nuwave analytics dashboard. The top navigation bar includes 'DASHBOARD', 'ANALYTICS', 'CALLING PLANS/CAPACITY', 'VIEW ORDERS', and 'PORT ORDER NOTES'. The 'ANALYTICS' section is active, showing a table with columns for 'Order Number' and 'Order Note'. The table currently displays 'No results found.' The dashboard also features a sidebar with navigation options like 'QUICK LINKS', 'MICROSOFT TEAMS', 'ZOOM', 'ORDERS', 'INVENTORY', 'MANAGE', 'STATS/MONITORING', 'SETTING', and 'TOOLS'. A 'SUPPORT' section is visible at the bottom of the sidebar, providing contact information for NuWave Communications.

# iPilot Proof of Concept

## Enable Free Trials

In only a few minutes, your customers can self-enable a specified, time-limited POC of your Microsoft Teams Voice or Zoom offer.

Enable your customers and partners with the most industry disrupting tool in the market.

### What you can include in your Free Trial:



Carrier Partner Voice Network



iPILOT's first in its class automated provisioning platform



Unified, Simple, and fast Microsoft Teams, Zoom Phone or Webex Cloud Calling Experience

## iPILOT Benefits

- ✓ Set-Up: Automated Provisioning including Self-Activation
- ✓ Duration: Free Trial periods can be customized as needed
- ✓ Carriers' Voice: Ability to enable Free Trials (Immediate Trunk & DID Availability)
- ✓ Built for the Global Market: Multi-Lingual User Interface
- ✓ Business Continuity: Extensive learning and knowledge base to leverage lower cost resources

iPILOT delivers the best unified calling experience in the market today.



Unified Solution



Single Pane of Glass Management



Global Compliance



Enabled in Minutes



**Thankyou**