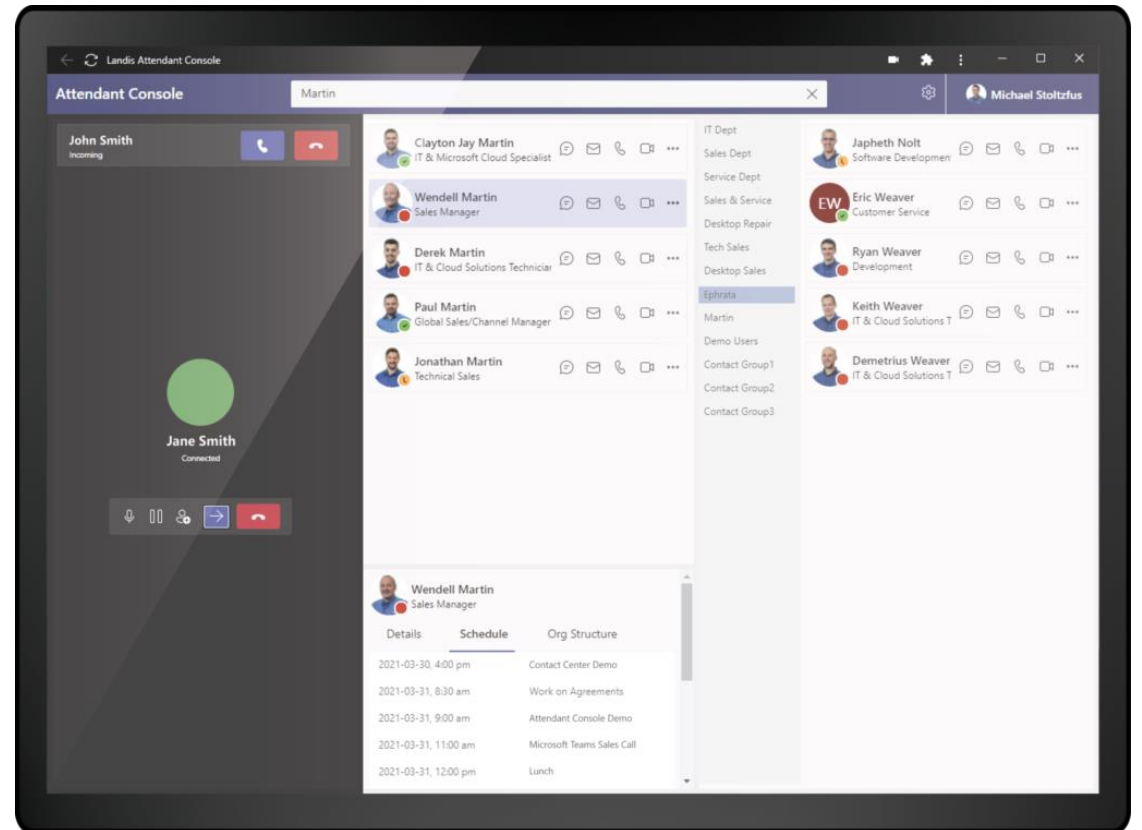


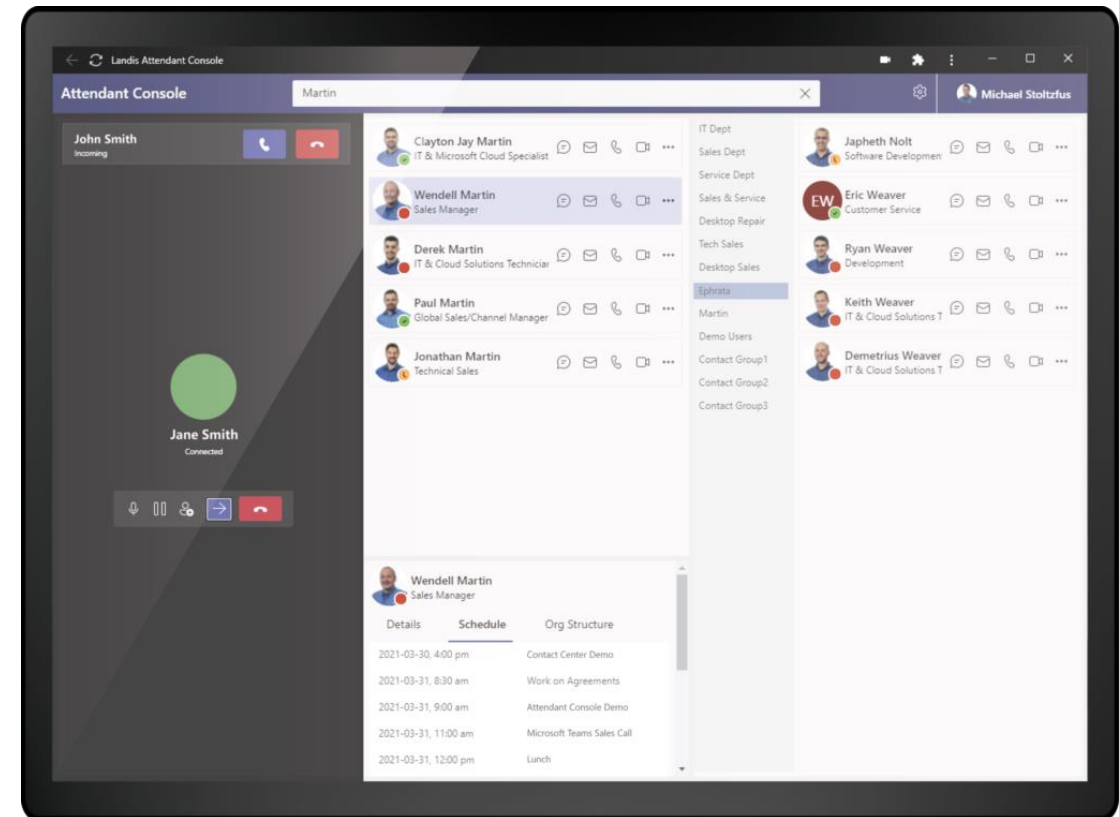
Landis Attendant Console for Microsoft Teams

Simple | Familiar | Powerful | Connected | Trusted



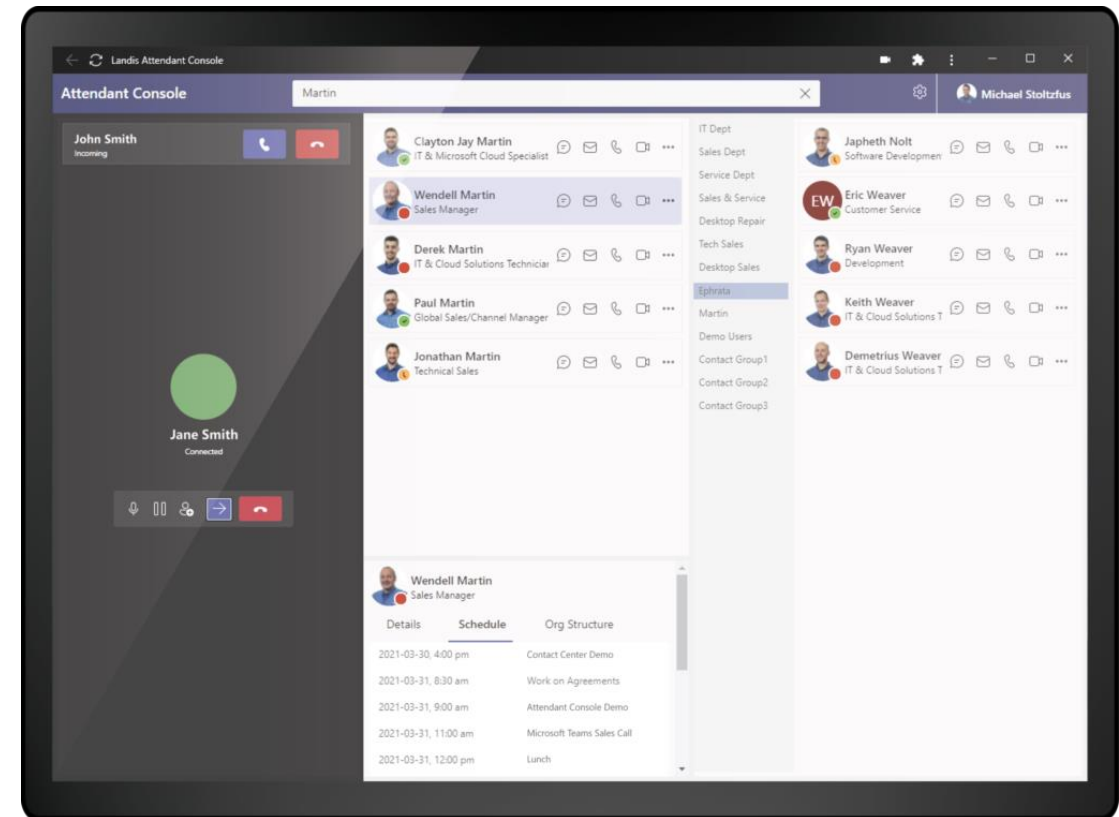
Landis Attendant Console: Built for Microsoft Teams.

- Built for Microsoft Teams
- Built on Microsoft Teams Platform
- Does NOT require SBC/DR integration
- Does NOT require 3rd Party Queue
- Does NOT require Teams client separate from AC
- Easy Initial Setup
- Teams Interface designed from ground up for efficient call handling
- Globally available
- Web App runs on common platforms

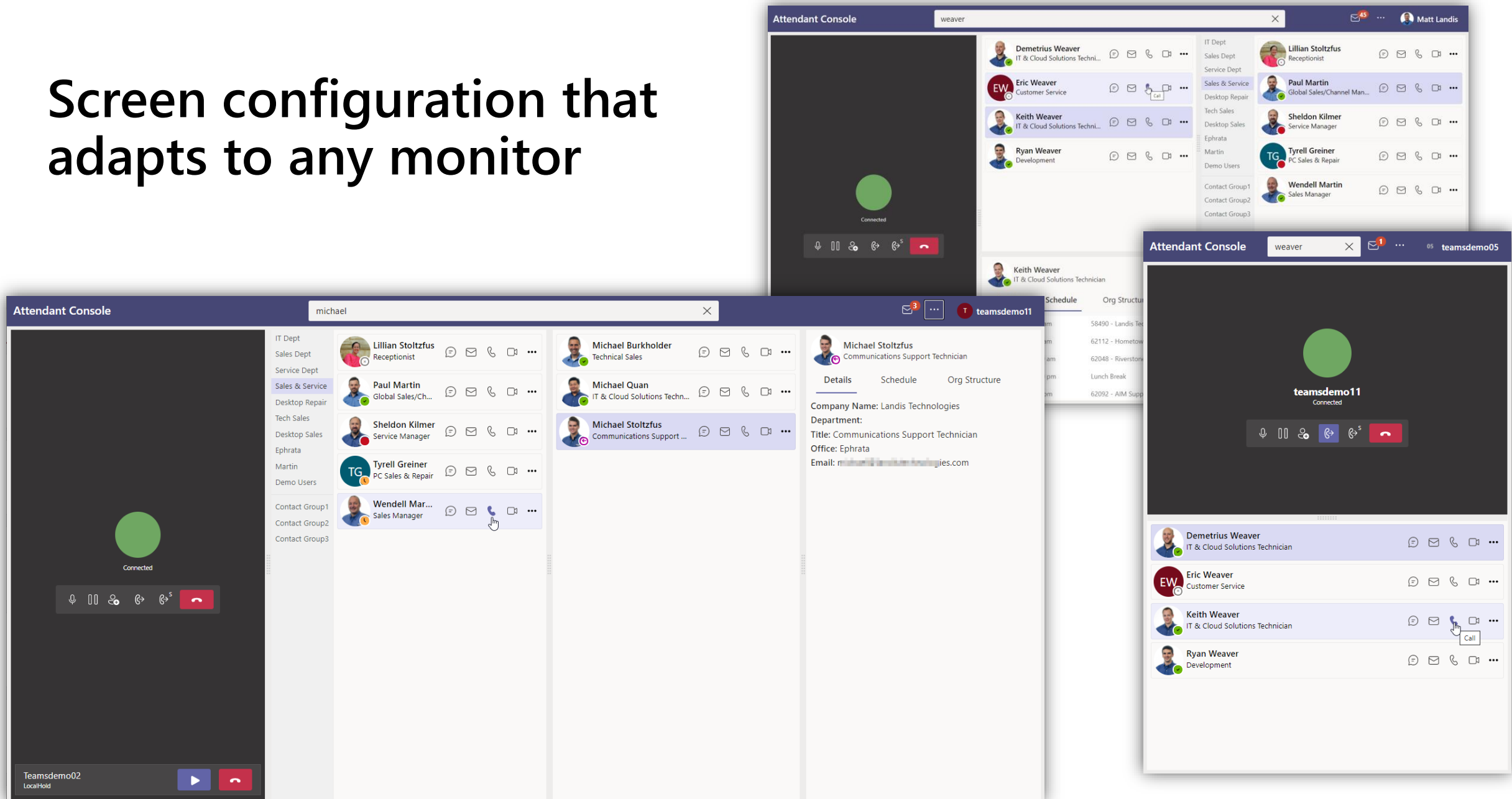


Simple Initial Setup Experience: Built for Microsoft Teams.

- Drop dead easy Initial Setup Experience:
 - ① Sign in with a Teams user
 - ② Give app permission
 - ③ Start taking & transferring calls



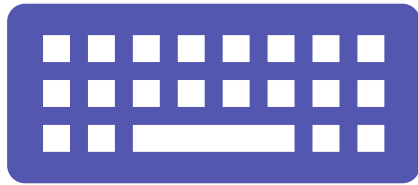
Screen configuration that adapts to any monitor



Navigation: Mouse. Keyboard. Touch.



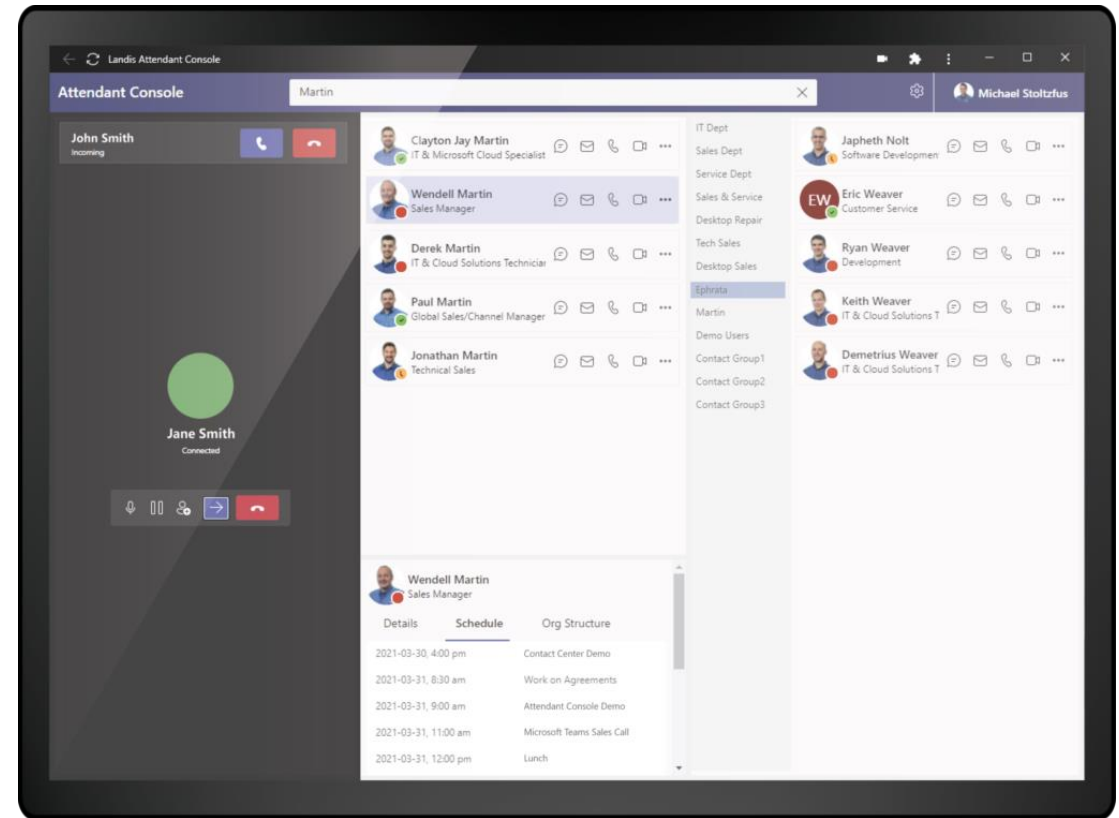
Optimized
for 1-click



Keyboard
navigation
and
definable
hotkeys



Sizeable
for touch



Powerful Simplicity: Clean, Modern, Uncluttered

Fast Contact Search with Teams presence

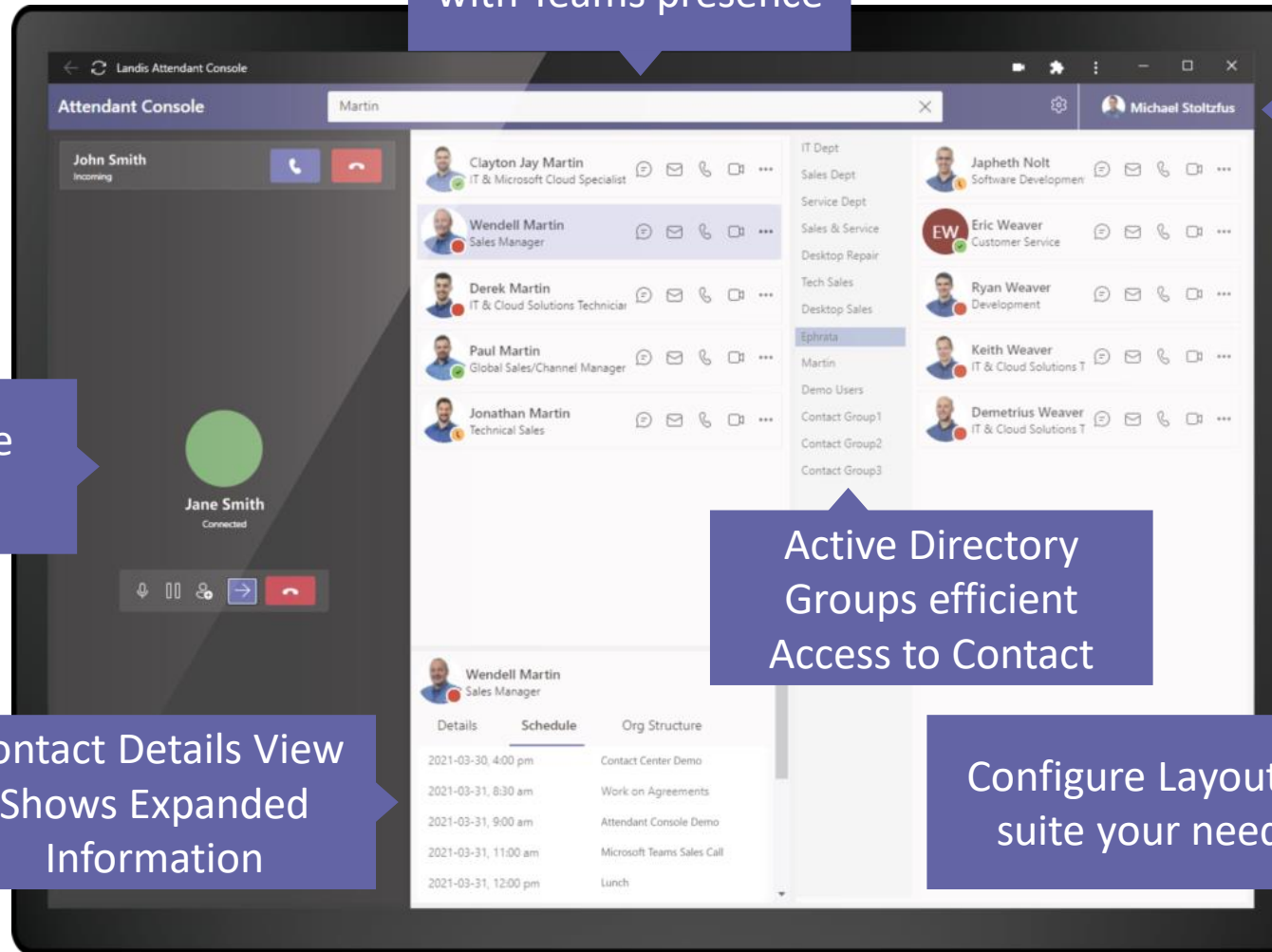
To start using, just sign in with Teams user

Efficiently handle multiple calls

Active Directory Groups efficient Access to Contact

Contact Details View Shows Expanded Information

Configure Layout to suite your needs



Compared to Other solutions

- Landis Attendant Console for Microsoft
 - Does not require backend service/configuration to use
 - Does not have complex first run experience (not just sign in w/MS Teams user)
 - Runs without MS Teams client
 - Elegant UI: Doesn't get behind MS Teams/Answer in Teams & switch to AC UI
 - Does work with MS Teams 1st Party CQ/AA*
 - Familiar MS Teams/Fluent UI user experience
 - Teams App Attendant Call Handling & Switching to Teams Channels is a good experience
 - Transfer UX is good performance

Already Coded, Coming & Future

<u>Now</u>	<u>Now</u>	<u>Now</u>	<u>Now</u>	<u>Coming</u>
Call Answer/Hang Up	Call Back Reminder	Layout Configure	MOH via Gateway	Dark Mode
Call Hold/Off Hold	Define Hotkeys	Contact Layout		App Presence
Dialing Phone #	Resize User Interface	QHD/2K/4K Support		+ Languages
DTMF	1-Click Mobile, Work	Test/Echo Call	<u>Coming</u>	* Requires MS API
Multi-call Handling	Voicemail Indicator	Presence Change UI		Device buttons*
Blind Transfer	Familiar Teams UI	Call Pop/Information	LCC Queue Opt In	Trnsfr Direcct to VM*
Safe Transfer	Web App	Chat Call Reminder	LCC Status Change	MOH w/o Gateway*
Invite Participant	Just sign in w/Teams	Quick Access Shortcuts	Basic Consult Trnsfr	
Contact Details	AAD Contact Search	-Contacts	Ext. Contact Search	MS Queues Opt In*
Calendar	Static Contact Groups	-URLs	Contact Notes	Full Consult Trnsfr*
Organization Chart	Dynamic AAD Groups	-Audio devices	IM Transfer/IM Park	Set Presence*
Contact Details	Segmented AAD	Mouse/Keys/Touch	Simple Call Stats	MS Night Mode*

Attendant Pro License Transition

- Landis AC is a new product. AP will continue.
- AP Transition Offer
 - For those switching away from Skype for Business to Teams
 - Free Landis Attendant Console till end of this year of AP current support
 - After that normal AC pricing applies
- Process
 - Request Transition license when discontinuing AP usage
 - If credit card-monthly payment, submit payment info; If PO-yearly submit PO for following year