

## US SERVICE AGREEMENT

QUOTE #:	EXPIRATION DATE:
NAME:	EMAIL:
COMPANY NAME:	PHONE:
TECH POC NAME:	TECH POC EMAIL:
STREET ADDRESS:	CITY, STATE, ZIP CODE:
WEBEX ORGANIZATION NAME:	WEBEX ORGANIZATION ID:

### MONTHLY RECURRING CHARGES

DESCRIPTION	QTY	UNIT	TOTAL
<b>1. Please select between a Voice Group or per User Calling plan:</b> <small>CALL PATH for WEBEX Calling*      UNIFIED VOICE for WEBEX Calling**</small> <small>(For details on Pricing Models, see <a href="#">Supplemental Details on Page 3</a>)</small>			
2.			
<b>3. New DID's</b> (New Numbers to be purchased through NuWave)			
<b>4. Ported DID's:</b> (Owned Numbers from another Carrier to be ported over to NUWAVE) <small>For more details on <b>PORTS</b>, see <a href="#">line 16 on Page 2</a></small>			
<b>5. Temp DID's:</b> (Temp DIDs are procured to assist with validation and for temporary use in the event of a pending port. Numbers will be disconnected once customer has ported active numbers or validation is complete and numbers are no longer needed)			
6.			
<b>7. Inbound Caller ID NAME Display</b> (This allows the NAME to be displayed on an Incoming call) <small>(For Outbound Name Display see <a href="#">Outbound Caller ID Preferences on Page 3</a>)</small>			
8. <b>SDWAN Network Upgrade</b>			
<b>9. Enable International Calling?</b> <small>(See <a href="#">Terms</a>, <a href="#">International Rates</a>, &amp; <a href="#">Offshore Rates</a>. Customer responsible for any International traffic, whether fraud or not.)</small>	Yes	No	
<b>10. New Toll Free TN's ( +per min usage .029)</b> <small>(New Toll Free Numbers to be purchased through NUWAVE)</small>			
<b>11. Ported Toll Free TN's</b> <small>(If you will be <b>PORTING</b> (AKA Resp Org), see <a href="#">line 17 on Page 2</a> for additional details.)</small>			
12.			
13.			
		TERM	
		<b>TOTAL</b>	
16.			
17.			
18.			
19.			
20.			
		TERM	
		<b>TOTAL</b>	
		<b>TOTAL MRCS</b>	

WEBEX Licensing

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## NON-RECURRING CHARGES

DESCRIPTION	QTY	UNIT	TOTAL						
16. <b>IPILOT Provisioning Fee</b>									
17. <b>Local Number Portability (LNP)</b> (If porting numbers please submit LOA and bill copy that is less than 30 days old. See <a href="#">Number Poring Guidelines &amp; LOA</a> )									
18. <b>Toll Free Port</b> (If porting TF numbers please submit <a href="#">TF Resp Org</a> Form and bill copy that is less than 30 days old. See <a href="#">TF Porting Instructions</a> .)									
<b>Toll Free Provisioning:</b> If you are porting over Toll Free(s) to your WEBEX Calling account please be sure to identify where your numbers will be provisioned to. Also please identify if the TF number(s) port needs to coincide with any DID's or if Toll Free can be ported over at any time.	<table border="1"> <tr> <td colspan="2"><b>Is there a need to coordinate DID Port with the TF Port?</b></td> </tr> <tr> <td>Yes</td> <td>No</td> </tr> <tr> <td colspan="2"><b>If not, what is the Desired TF Port Date:</b></td> </tr> </table>			<b>Is there a need to coordinate DID Port with the TF Port?</b>		Yes	No	<b>If not, what is the Desired TF Port Date:</b>	
<b>Is there a need to coordinate DID Port with the TF Port?</b>									
Yes	No								
<b>If not, what is the Desired TF Port Date:</b>									
19. <b>SDWAN Setup Fee</b>									
20.									
21.									
22.									
23.									
24.									
25.									
26.									
27.									

### TERMS AND CONDITIONS:

See [www.nuwave.com/policies](http://www.nuwave.com/policies) for Terms and Conditions of this agreement and services. NUWAVE's rates and charges are exclusive of taxes, fees and surcharges.

**WEBEX Calling Overage Charges.** Customer acknowledges and agrees that separate charges for overage amounts and per-use charges ("Overage Charges") and Customer agrees to pay for such Overage Charges which may apply based on product type, usage, or overage amounts that exceed the Customer's commitment, if applicable.

**WEBEX Customer Terms of Service:** All use of the Webex Services (including emergency services provide by Cisco) will be subject to Cisco's current End User License Agreement available at: <http://www.cisco.com/go/eula>

For M2M (Month-to-Month), Customer must provide their own WEBEX Calling license.  
version 6.0 Dated: 6.7.22

NRC SUBTOTAL

MRC SUBTOTAL

**TOTAL**

# US SERVICE AGREEMENT



PARTNER DETAILS:	
PARTNER COMPANY:	PARTNER NAME:
PARTNER EMAIL:	PARTNER PHONE #:
MASTER AGENT NAME:	
NUWAVE SALES REPRESENTATIVE:	



ADDITIONAL CUSTOMER DETAILS:	
SERVICE ADDRESS: (If different from listed, main location)	CITY, STATE, ZIP CODE:
BILLING POINT OF CONTACT: (If different from listed, main point of contact)	BILLING EMAIL: (If different from listed, main contact email)



### SUPPLEMENTAL DETAILS



\*CALL PATH\* WEBEX calling plan- SIP Trunks/concurrent call paths/channels. Each Concurrent Call Path includes 750mins outbound (US48 & Canada) per month, UNLIMITED inbound, UNLIMITED WEBEX to WEBEX. If minute allocation is exceeded .019 applies. You can add an ADDITIONAL 1,250 minutes\*\*\* to your plan for \$5 a month per CALL PATH. No Service Interruption or Prepay required. HI is .0095min, AK is .10min



\*\*UNIFIED VOICE\*\* WEBEX calling plan - Includes 1000 Domestic outbound minutes per user pooled (mobile per minute usage rates apply in EU), 1 DID per user (Ported or New), and 1 Standard 911 Service Record per user. Terms & Conditions Apply. International calling rates apply. See our [International Rate Sheet](#) for more information on International Rates and mobile per minute usage rates. No Service Interruption or Prepay required. Offshore rates apply. Please refer to our [Offshore Rate Sheet](#).



\*\*\*ADDITIONAL US48 & Canada OUTBOUND is an optional add-on to the CALL PATH model above. AUP applies: an additional 1,250mins US48 & Canada Outbound per CALL PATH (for a total of 2,000 shared minutes a month).



#### Outbound Caller ID preferences:

Main DID CNAM      Individual DID CNAM

1) What is outbound desired Outbound Caller ID NAME Display? (15) character limit, including spaces.



#### Professional Services:

For production agreements only – A Statement of Work will be required and agreed upon prior to any professional services being provided by Nuwave Communications. Professional Services will be calculated at a rate of \$225.00 per hour and hours will vary by customer and solution requirements.



To accept this agreement place your signature here and return a copy to [orders@nuwave.com](mailto:orders@nuwave.com)

Customer Signature	Print Name	Title	Date
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NUWAVE Signature	Print Name	Title	Date
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