nuwave

Secure & Reliable HIPAA – Compliant
Tier-1 Cloud Fax Solution

www.nuwave.com

How We Are **Different**

Priority Delivery Network

- Fax-Optimized with up to (12) Tier -1 Carriers

- State of the Art Cloud & Telephony Infrastructure

- Fax Only Lines with Unlimited Bandwidth & Scalability
- Smart Routing Algorithm to Re-Try & Optimize Routing

Security & Encryption

- AES 256-bit encryption with TLS 1.2 for all data at rest (stored data) and in transit

- Leverage the Google Security Model, using the same secure-by-design infrastructure, built-in protections, and global network used by Google to protect information, identities, applications, and devices.

- SSAE-16 Type II Data Centers are highly secured and include redundant hardware, power, and internet connectivity

Out-perform other IP-based fax solutions in several measurable benchmarks including:

- Faster Transmission Speeds

- Higher Quality Document Conversions and Rendering

- Industry-Leading Fax Success Rates – 97%+

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HIPAA & Regulatory Compliance

A secure HIPAA compliant fax service designed for organizations faxing PHI and other highly sensitive information.

- AES 256-bit encryption for data at-rest and in-transit
- Secure TLS 1.2 data transport encryption protocol
- SSAE-16 Type II data centers
- Audit trails containing detailed activity data
- Advanced administrative controls
- Interface accessible only through secure HTTPS connections

Premium Tier-1 Carrier Network

Many fax services rely on a single carrier, mix their fax and voice traffic, and opt for inefficient least-cost routing. We offer:

- Maximum reliability routing
- Up to 80% fewer fax failures than competitors
- Smart routing algorithms to improve deliverability
- Dedicated relationships with multiple Tier-1 carriers
- Fax-optimized lines with no voice traffic
- Unlimited bandwidth and scalability

Product Features
Regulatory Compliance

We sign BAAs

NUWAVE Cloud Fax Solution is designed for companies operating in highly regulated industries.

NUWAVE conforms to or exceeds all regulatory requirements imposed by:

- Health Insurance Portability & Accountability Act (HIPAA)

- Sarbanes-Oxley Act (SOX)

- Gramm-Leach-Bliley Act (GLBA)

- Payment Card Industry Data Security Standard (PCI-DSS)

Priority Delivery Network

When fax really matters, you need a network built on infrastructure you can trust. Our fax-optimized network of premium tier-1 carriers ensures more reliability and maximum deliverability.

- Industry leadings 97%+ fax completion rates

- Smart routing algorithm gets more faxes to their destination Maximum reliability routing protocol

- Fax-optimized lines that don't carry voice traffic

- No busy signals

- Unlimited bandwidth and scalability

Product Features
Deployment Methods

Email Gateway
- Send and receive faxes directly from email
- All email clients are supported. In-bound emails are authenticated against a user list with an SPF record check
- For additional security, TLS encryption is supported between mail servers

Web Portal
- Secure, mobile-friendly, cross-browser compatible web interface to send and receive faxes
- Users can send and receive faxes, access fax history, and modify account settings with ease from the web portal
- Advanced administrative interface offering a robust feature set for account administrators to set or remove permissions, manage workflows, and provision new users

Fax Bridge
- VOIP Fax Adapter to use existing on-premise fax machine
- Requires set-up on data network w/DHCP Reservation

Pricing

We built **NUWAVE** with enterprise-grade deployments in mind, but we've priced our plans for companies of any size to have access to an impressively secure and reliable cloud fax solution.

CLOUD FAX

$7.50 - month/user

Includes one (1) email/user

Includes one (1) new DID or ported DID

Includes in/out faxing @ $0.039/page

FAX BRIDGE SOLUTION

$99 Per Device (OTC)

$15 Per Device/Per Month for Usage

ADD-ONS

$4.50/month per additional DID

$3.00/month per additional email/user